

Parent Contact Guidelines

Phone contact with parents/guardians is established in an emergency. Since the program has no way of determining what each person considers an emergency, the general camp practice is to contact parents when there is concern about a person's health and/or when their camp participation is significantly impacted.

Medical

Medical Situations under which contact is made by phone from camp:

- Missing health form
- Missing information on health form
- Missing medication information/questions about medications
- Camper needs to go to more advanced medical care for any reason
- Camper is no longer physically able to participate in Camp activities for an extended period
- If a choice in caregiver might be expected
- If follow-up at home is needed
- Anytime a significant intervention has to occur - i.e. an epipen is used, prescription medications are needed

Medical Situations under which the Director and Nurse confer about if parents need to be contacted immediately or if contact will be made with an email/note home at the end of the session:

- Fever of >100 degrees for more than 24 hours
- Dental pain
- If homesickness or fakery is involved
- If camper wants to hike in spite of injury
- If a camper doesn't want to hike because of injury or illness.
- Camper is evacuated from a backpacking trip

Medical Situations under which contact with parents is NOT made:

- Minor cuts, abrasions, bruises
- Minor burns
- Minor sprains
- Minor strains
- Bug bites
- Sunburn
- Athlete's foot

- Dry skin
- Bloody noses
- Rashes
- Headaches
- Blisters
- Constipation
- Diarrhea
- Cramps
- Splinters
- Stomach aches

Non-medical

Phone Contact is made:

- Camper is lost for more than 2 hours
- Camper must be taken home for breaking the rules
- Camp needs to be evacuated
- Camper is accidentally placed in a program they did not enroll for
- Camper chooses to switch programs (base camp to trail or vice/versa)
- Camper tries to run away
- Camper is involved in a conflict with other another camper which leads them to feel unsafe at Camp

Contact is made by note/e-mail at the end of the session:

- Persistent but manageable homesickness that does not impact the health and safety of the camper
- Camper was evacuated from a backpacking trip - but there was no medical reason to contact the parent at the time of the evacuation.
- Camper is involved in a conflict with other campers which cannot be properly resolved at Camp and may need follow up at home

Contact is NOT made:

- Mild homesickness – does not have major impact on the camper's participation in the program
- Camper is temporarily separated from the group on a hike
- Camper is involved in a conflict with other campers that may or may not be resolved to their liking, but does not endanger anyone's health or safety